

Dear Granberry Client,

The mission of Granberry Counseling Centers is to provide affordable, professional Christian counseling to individuals, couples, and families across Louisiana. We value you as our client.

**To make a Granberry Counseling Centers payment, go to our new payment portal at [granberrycounseling.org](http://granberrycounseling.org) and click on Make a Payment.**

1. Choose the Fund Name for Your Counselor and Location

Alexandria – Kellie Rogers  
Baton Rouge Airline Hwy – Wendy Leger  
Baton Rouge Hooper Rd – Wendy Leger  
Baton Rouge Airline Hwy – Becky Landry  
Covington – Lew Eaton  
Leesville – Belinda Edwards  
Minden – Amy Butler

Monroe – Joe McMasters  
Monroe – Kathy Eichelberger  
Monroe – Janna McMasters  
Natchitoches – Kellie Rogers  
North Monroe – Skylar Artigue  
Ruston – Janna McMasters  
Shreveport – Amy Butler

2. Add the Amount
3. Add the Client's First and Last Name
4. If you wish to set up a Profile (it is not required), click on SIGN IN and then REGISTER FOR AN ACCOUNT
5. Enter your Method of Payment
6. Click Submit

An email will be sent confirming the information of your payment, as well as a separate email with your Login information.

## HOW TO MAKE TEXT PAYMENTS

### First Time

#### Credit/Debit Bank Draft

1. Text the word PAY to 318-232-4333
2. Click SIGN-IN, then REGISTER FOR AN ACCOUNT at the bottom of the page. Complete contact information then click REGISTER.
3. Enter the SECURE PIN that the system texts you.
4. Select the location and name of the counselor, enter the payment amount, and card or bank information before completing your gift.
5. Click SAVE PAYMENT to keep your payment information securely saved for future payments.

## All Following Payments (Credit/Debit Bank Draft)

Enter the KEYWORD and PAYMENT AMOUNT, then hit SEND.

Example: **KathyMonroe 90 (SEND)**

## First Time

### HSA/FSA Card

1. Text the word PAY to 318-534-4333
2. Click SIGN-IN, then REGISTER FOR AN ACCOUNT at the bottom of the page. Complete contact information then click REGISTER.
3. Enter the SECURE PIN that the system texts you.
4. Select the location and name of the counselor, enter the payment amount, and card or bank information before completing your gift.
5. Click SAVE PAYMENT to keep your payment information securely saved for future payments.

## All Following Payments (HSA/FSA Card)

Enter the KEYWORD and PAYMENT AMOUNT, then hit SEND.

Example: **KathyMonroe 90 (SEND)**

### OTHER TEXT COMMANDS:

- **EDIT** – Make changes to your account and update contact information and/or update payment information. You will **not** get a new PIN. If you wish to make a payment from here, either use the website or follow the instructions under All Following Payments.
- **REFUND** – Refund your last payment. You must text REFUND within 15 minutes to refund the payment. If you realize the mistake after 15 minutes, contact our office for a refund at 318-345-8200.
- **KEYWORD** – See a list of active keywords below.

KellieAlex  
WendyAirline  
WendyZoar  
BeckyAirline

BelindaLees  
AmyMinden  
KathyMonroe  
JannaMonroe

SkylarNM  
JannaRuston  
AmyShreve  
MarandaWinns